

Case study: Client and Supplier Services Portals



The Opportunity

Care Connect is one of Australia's leading home care NFP organisations and connects clients in the aged care, disability, and mental health communities with services that help them continue living independently at home.

4impact's Approach

Care Connect engaged 4impact to design, develop, host and support a set of portals for clients and suppliers.

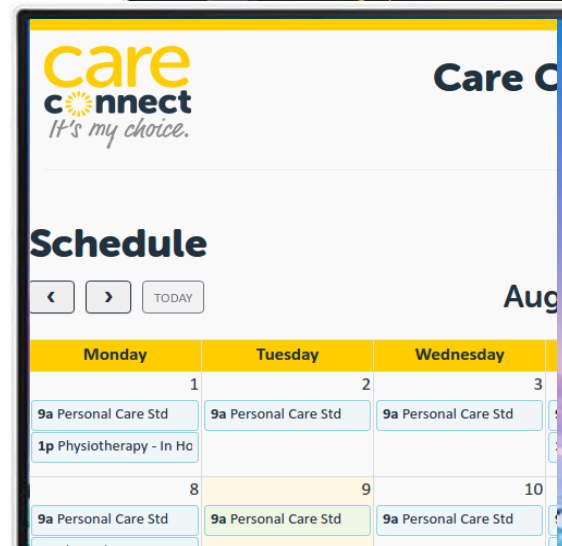
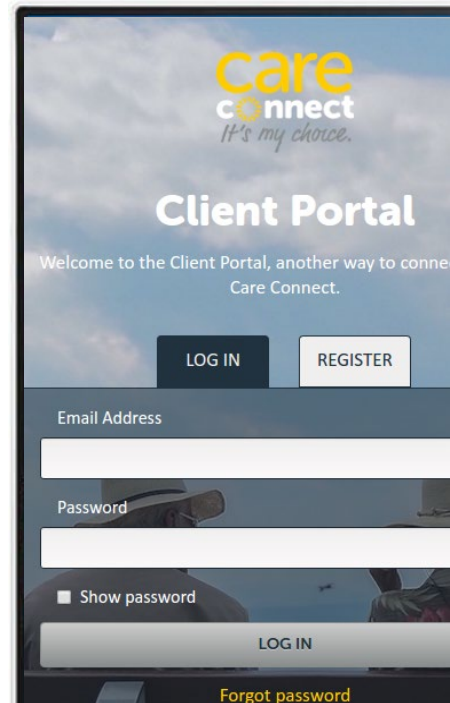
These portals provide users with web browser and mobile interfaces into Care Connect's existing enterprise systems, which operate in a secure back-office environment.

Users can view service delivery schedules, service agreements, financial statements and more, and can update the status of service appointments to trigger fulfilment and invoicing workflows.

Project Outcome

The portals were deployed in Australian cloud computing data centres, using a serverless architecture.

Serverless architecture bridges the gaps between secure, enterprise-grade back-office systems and a web-scale environment.



**AWARDED BEST
AGED CARE
SOFTWARE 2016
(ITAC)**



**ENTERPRISE
SYSTEMS
INTEGRATIONS**



**ENVISAGING
AND PRODUCT
PROTOTYPE**



**BLENDED DELIVERY
MODEL OF TECHNICAL
EXPERTS**



**ENHANCED
CUSTOMER
EXPERIENCE**



**INCREASED
OPERATIONAL
EFFICIENCIES**

The 4impact Advantage.

4impact is a consulting and technology services business with a primary focus on the delivery and implementation of complex technology projects. We value relationships - with our consultants, with our clients, and with our suppliers and partners.

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